

Job Description and Person Specification



Job Title:	Mental Health Social Prescriber
Area:	Sheppey
Employed by:	Imago
Responsible to:	Service Managers
Working Hours:	Full time, Monday to Friday. Flexibility required as occasional evening or weekends needed

Background: Imago is a social action charity delivering an innovative range of services to individuals, voluntary and community organisations and private and public-sector agencies in Kent, East Sussex, Medway and London. Underpinning our work is a commitment to excellence, evidencing impact and safeguarding vulnerable people. We work with individuals, families, and communities to create change together.

Purpose of Role: To deliver a service with the aim of improving the health and wellbeing outcomes of patients with mental health conditions. Supporting the aims of early identification and intervention, increasing resilience, maintaining and increasing independence, and reducing the demand on health services.

Responsibilities and duties

- Independently manage GP referrals, self-referrals and online enquiries for patients with mental health conditions
- Provide holistic support to patients to address practical and psychological barriers, such as lack of transport, low confidence and social isolation, coping strategies for daily living; work together to enable positive change
- Support communication with patients and their families, and between services; advocate for patients
- Make referrals to local community groups and other agencies; facilitate the sharing of information, resources, and intelligence about any gaps in provision

- Signpost and facilitate access to support services including financial and benefit advice, housing, health and safety home systems, and leisure/ social activities
- Develop the role in line with the requirements of the PCN; undertake activities to meet delivery needs
- Work with clients on a one-to-one basis; develop and deliver group sessions to patients and families where needed; develop local peer support networks
- Work closely and independently within individual practices in Primary Care Networks; accurately represent the PCN and ensure the values of the PCN and Imago are always upheld
- Develop networks and work in partnership with other agencies; attend multi-disciplinary meetings
- Work with GP's and health and social care professionals to increase awareness of the service; attend local events and networking
- Take part in comprehensive induction, training and development, adhere to Imago policies, and work with an understanding of lone working, data protection, and health and safety principles
- Ensure all safeguarding concerns are managed in line with Imago's Safeguarding Policy
- Ensure performance outcomes are recorded and monitored; submit monthly case studies; undertake regular evaluation of the service; maintain excellent records using NHS and Imago databases
- Have a commitment to equal opportunities, ensuring services are accessible to all sections of the community; work with an understanding of cultural differences

Essential skills and experience

- Relevant professional experience of working with vulnerable adults in social care, health, education or voluntary and community sector
- Experience of delivering mental health support to individuals or groups, and of working with individuals to identify and action personal goals
- Proven experience of report writing, and monitoring and evaluation

- Operational experience of multi-agency working
- Robust understanding of safeguarding roles and responsibilities
- Ability to work independently and as part of a team; to meet objectives, achieve targets and work to tight deadlines
- Excellent communication skills – written and verbal
- Ability to stay calm in challenging situations and have a measured response
- Confident working within professional boundaries; ability to forge effective relationships at all levels
- Proficient in using Word, Excel, websites; experience of using a database
- Good level of education
- Valid UK driving licence and access to own vehicle

Desirable experience

- NVQ Level 3 in Health and Social Care or Information and Guidance
- Relevant personal or professional experience of working with children and young people in a relevant setting

To apply, please send your CV with a covering letter to:
jobs@imago.community

Post is subject to references and a satisfactory enhanced
Disclosure and Barring Service check